
*** RX REPORT ***

RECEPTION OK

TX/RX NO	8018
RECIPIENT ADDRESS	
DESTINATION ID	
ST. TIME	02/05 19:18
TIME USE	01'00
PGS.	5
RESULT	OK

(1)

12-11-08

2-5-09

KIRK W. LILLY
480-373-0062
9940 E. HAMMOND LN.
MESA AZ, 85207-7141

APPLICATION NUMBER 09/778,575PATENT NUMBER 6778813

1/ Kirk Lilly sent you 530 \$ on 8/15/08 & you sent it back saying it was a couple days late. Then I sent in proof on September 23 and you guys said you never recieved it. So here is my proof again. On page one is the proof that my sister sent a check & her name is J. Larrie Toliver. On page two here's proof that the post office verified we sent express mail on 8/15/08.

Kirk W. Lilly

**Lorrie Lilly**

From: "Lorrie Lilly" <lorrielilly@cox.net>
To: "Lorrie Lilly" <lorrielilly@cox.net>
Sent: Wednesday, October 01, 2008 6:22 PM

08/15/2008 Electronic Purchase USPS 0352229553 2747 E
UNIVERSITY DR
MESA AZUS (-16.50)

Desert Schools Credit Union

Lorrie A Toliver (XXXX63)

- a.. My Accounts
- b.. Transfers
- c.. Bill Payment
- d.. eStatements
- e.. Resource Center

View Message

Message Options Received Messages Sent Messages

RE:

Date: Monday, September 22, 2008 4:34 PM

From: Member Care

To: Lorrie A Toliver

Subject: RE:

Message: Good Afternoon Lorrie,

Thank you for your email regarding the card transaction. This transaction was processed with your debit card on 8/15/08. Our records show the card was present and swiped at the time of the transaction. The description of the merchant is "POSTAGE STAMPS". We can order a sales draft

of the transaction, however there will be a \$6.00 fee assessed to the account, as we are charged this fee for ordering the copy through Visa. If a

10/1/2008

2

Consumer Affairs and Claims



COPY

September 25, 2008

Mr. Kirk Lilly
9940 E. Hammond Lane
Mesa, AZ 85207-7141

Dear Mr. Lilly:

This letter is provided to document the difficulties you experienced with delivery of your Express Mail sent on 8/15/08. It is my understanding the Express Letter was delayed. As a result, you may receive late fees and interest charges from your correspondents. I regret you did not receive the service you deserve and expect.

Perhaps by providing a copy of this letter to your creditors, this information may be used in judging the appropriateness of any penalties you may be assessed. Past experience has shown many companies willingly review their customer's file and often waive any penalty or late fees when it is apparent delayed or missed payment is not the fault of their customer.

Please accept my apology for the inconvenience this has caused.

Sincerely,


A handwritten signature in cursive script that reads "Maria Almada".

Maria Almada
Consumer Affairs and Claims

Ref: CA39867586

P. O. Box 21828
PHOENIX AZ 85038-1828
PHONE (602)223-3223
FAX: (602)223-3202

3

United States Treasury		15-51 000	G 035,721,342	Check No.	
	10 02 08 52	AUSTIN, TEXAS		2221 85877147	
	2221 85877147 13100001 M2			CC20090001	
	Pay to the order of		LORRIE A TOLLIVER		
	3821 E COVINA ST				
MESA AZ 85205				\$****530*00	
PER ENCLOSED MAILING NOTICE				VOID AFTER ONE YEAR	

NOTICE TO CHECK RECIPIENT		TREASURY-FINANCIAL MANAGEMENT SERVICE TFS FORM 3098(Rev.)		
VENDOR NAME:	LORRIE A TOLLIVER	VENDOR T.D. NUMBER:	LORRIE A TOL	
AGENCY NAME AND BILLING ADDRESS:	DEPARTMENT OF COMMERCE - US PATENT AND TRADEMARK O 2051 JAMIESON AVENUE ALEXANDRIA VA22314	U.S. TREASURY REG. FINANCIAL CENTER:	AUSTIN, TEXAS	
		CHECK NUMBER	CHECK AMOUNT	CHECK DATE
		2221-85877147	\$****530.00	10-02-08

MAILROOM DATE: 08/20/2008
 NAME/NUMBER: 6778813
 AMOUNT REFUNDED: 530.00
 REFUNDED FOR PATENT NO. 6778813 DUE TO EXPIRATION OF
 PATENT FAILURE TO PAY MAINTENANCE FEE BY 08/18/2008.
 YOUR \$530.00 IS HEREBY REFUNDED.
 FOR QUESTIONS RELATING TO REFUND, CONTACT
 MICHAEL BANGURA - (571) 272-6500

AGENCY SCHEDULE NUMBER
CC20090001
AGENCY TELEPHONE NUMBER
571-272-6500

PLEASE DIRECT ANY INQUIRIES CONCERNING THIS PAYMENT TO THE AGENCY AT THE ADDRESS (OR PHONE NUMBER) INDICATED ABOVE